

**Manage Role Profile (Email this Role ())**

Role Profile Type: ASC - Citizens In Policing

Role Profiles: V0016 Engagement Support Volunteer

Published: Yes

Superintendent Role: No

Is Parent Role: No

Parent Role: Volunteer

Description: **PLEASE NOTE: THIS IS A VOLUNTEER ROLE AND IS UNPAID**

As part of our Citizens in Policing Programme the Engagement Support Volunteer will assist our neighbourhood policing teams to develop contact with community groups in the area and assist in the delivery of citizens programme events.

Main Responsibilities: In this volunteering role you will be working with the neighbourhood team to:

- Provide regular updates to the local community
- Assist with the delivery of citizens programme events
- Help develop further contact with different groups in the community
- Assist with communication through social media

Rank\Scale: Volunteer

Reports To: Neighbourhood Policing Team Sergeant

Supervisory  
Responsibility: None

Additional Information: Avon and Somerset Constabulary are committed to the principles of Equal Opportunities for all and welcome applications from underrepresented groups including those with reasonable adjustments.

**Reasonable adjustments**

Following consideration, reasonable adjustments will be implemented to enable eligible volunteers covered by the provisions of the Equality Act to undertake the core duties and responsibilities of the volunteering opportunity.

Additional Responsibilities:

You may be requested to perform other duties which are not necessarily specified on the role profile.

**Security Vetting:**

It is the policy of the Avon & Somerset Constabulary to conduct security checks on all volunteers in line with the National Vetting Policy.

Experience and  
Qualifications:

**Essential Criteria**

- A good knowledge of computer software applications e.g. Microsoft Word, Excel and Outlook
- Good communication skills (face to face, via the telephone and in writing)

**Desirable Criteria**

- Experience of working within a business using social media
- Confidence in speaking with people and groups

**Required Training**

- MLE online New Volunteer Programme, general introduction to performing a volunteer role in a police organisation
- MLE/NCALT training package, Government Information Security (GIS)
- Induction session with a Police Community Support Officer

**Policing Professional Framework**